

Services:

- Light, medium, and heavy towing and recovery of all makes
- 24 hours a day 7 days a week 365 days a year emergency services
- Local and long distance towing
- Car carrier for 1, 2, 3 or 4 units at a time
- Wheel lift equipped trucks for damage free towing
- 4 x 4 tow trucks
- Winching and recovery
- Professional lockout service
- Fuel delivery
- Air delivery or tire change service
- 12 & 24 v boosting (Re-volt boosters to protect your vehicles electrical system)
- Dolly service / flat deck service
- Secure compound
- Motorcycle towing

See the tow truck on the side of the road with his amber lights on?



Please SLOW DOWN and MOVE OVER for them!
They have family that want them home safe and sound.

"We Specialize In Customer Satisfaction"

- *Modern units to serve you better*
- *Courteous and knowledgeable personnel*
- *Over 100 years of combined experience in towing & equipment transport*
- *Outstanding business reputation in the Westman area*
- *Properly equipped and maintained service equipment*
- *Quality customer service*
- *Clean trucks*
- *Professional trained operators with clean respectable appearance*
- *Affiliated with several large auto clubs*
- *MPI contracted towing service*
- *Locally owned and operated*
- *Prompt professional service*
- *Visa, Mastercard and American Express accepted*



940 Douglas St, Brandon, MB R7A 7B2
Ph. 1-204-728-2580
Fax 1-204-728-2522
Toll Free 1-888-728-2580
Email dispatch@acceltowing.ca



PLEASE READ IMPORTANT INFORMATION

you need to know when your vehicle is located at our Storage Facility

204-728-2580
1-888-728-2580

Fax 728-2522

Email: dispatch@acceltowing.ca

Office hours for vehicle releases and article pick up
Monday - Friday 8:30 am - 5:00pm
Closed holidays

Respect & Personal Safety... you expect it and so do we.

This facility does not tolerate aggressive behaviors, verbal abuse or harassment towards staff or other clients.

Inappropriate actions may result in refusal of service, being asked to leave or contacting the local authorities.

Please read before attending the storage facility

Minimum requirements to enter the vehicle storage compound:

1. Proof of identity:
one piece required:
 - photo drivers licence
 - passporttwo pieces required:
 - photo student ID
 - health card
 - SIN
 - birth certificate
2. Proof of Vehicle Ownership: one of the following;
 - Letter issued from MPI (if a claim has been made).
 - Vehicle Registration (entry to the compound to obtain registration will be permitted).
3. If you are not the registered owner and the registered owner is not present, you will be required to have the above along with:
 - a letter from the registered owner granting you permission to access the vehicle
 - copy of the registered owner's ID.
4. Minimum of 16 years of age.

Minimum requirements to have a vehicle released:

1. Minimum requirements to enter the vehicle storage compound must be satisfied (see above).
2. Release form from the police agency who requested your vehicle to be towed for an infraction such as but not limited to:
 - DUI
 - suspended driver
 - no vehicle registration
 - snow removal
 - parking violations, etc.
3. Release form from MPI:
 - if the vehicle is part of the claim settlement
 - your claim has been withdrawn
 - claim has been denied
4. Payment made in full (No cheques).

Your safety is important:

1. No vehicles permitted in the storage compound. A wagon is available to transport your items from the storage compound.
2. Maximum limit of two people permitted in the compound per vehicle.
3. Safety vest must be worn at all times (provided).
4. Use extra caution where slippery conditions are present.
5. Be careful around damaged, sharp surfaces on your damaged vehicle.
6. Do not go underneath your vehicle for any reason.

Security:

1. No pictures can be taken in the compound.
2. You may be monitored and recorded while in the storage compound.
3. Theft, vandalism or any other criminal activity on Accel property will be reported to the police.
4. Keep your vehicle registered and insured. We assume no responsibility and/or liability for damage to or theft from your vehicle.
5. Belligerent behaviour will not be tolerated.
6. No sightseeing or straying from your vehicle for any reason.
7. Please do not remove your ignition and door keys from your vehicle (MPI claimants only).
8. You will be required to record the items you have removed from your vehicle for our records.
9. Removal of items that are part of the vehicle is not permitted without written authorization from:
 - Your adjuster (MPI)
 - Dept. of Impound and Seizure (impound)
 - Accel Towing

Identity Theft:

Protect yourself by taking a few minutes to collect and remove any documents that have your personal information.

More important information:

1. It is our experience when vehicles sit dormant even for a short period of time; vehicle batteries do go dead and tires do go flat.
 - We can provide you with a booster pack and/or compressor.
 - You are welcome to bring your own booster pack and/or compressor to the storage facility.
2. Winching services in the storage facility are subject to additional charges.
3. We do not provide any valet services.
4. We assume no responsibility and/or liability for damage to or theft from your vehicle - Keep your vehicle insured!
5. We do not provide assistance with removal of articles or vehicles out of the storage facility.
6. Shovelling may be required in the winter months.
7. Rubber boots are recommended as the storage facility can be muddy.

For safety, insurance and liability:

1. No vehicles permitted inside the storage facility.
2. No children permitted inside the storage facility.
3. Boosting of vehicles that have been involved in an accident is NOT permitted (fire hazard).
4. No siphoning fuel (fire hazard).

